

# Health and Adult Social Care and Communities Overview and Scrutiny Committee

## Agenda

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**Date:** Thursday, 2nd February, 2017  
**Time:** 10.00 am  
**Venue:** Committee Suite 1,2 & 3, Westfields, Middlewich Road,  
Sandbach CW11 1HZ

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The agenda is divided into 2 parts. Part 1 is taken in the presence of the public and press. Part 2 items will be considered in the absence of the public and press for the reasons indicated on the agenda and at the foot of each report.

### **PART 1 – MATTERS TO BE CONSIDERED WITH THE PUBLIC AND PRESS PRESENT**

1. **Apologies for Absence**

2. **Minutes of Previous meeting** (Pages 3 - 6)

To approve the minutes of the meeting held on 12 January 2017.

3. **Declarations of Interest**

To provide an opportunity for Members and Officers to declare any disclosable pecuniary and non-pecuniary interests in any item on the agenda.

4. **Declaration of Party Whip**

To provide an opportunity for Members to declare the existence of a party whip in relation to any item on the Agenda

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For requests for further information

**Contact:** Helen Davies

**Tel:** 01270 686468

**E-Mail:** [helen.davies@cheshireeast.gov.uk](mailto:helen.davies@cheshireeast.gov.uk) with any apologies

5. **Public Speaking Time/Open Session**

A total period of 15 minutes is allocated for members of the public to make a statement(s) on any matter that falls within the remit of the Committee.

Individual members of the public may speak for up to 5 minutes, but the Chairman will decide how the period of time allocated for public speaking will be apportioned, where there are a number of speakers.

Note: in order for officers to undertake and background research, it would be helpful if members of the public notified the Scrutiny Officer listed at the foot of the Agenda at least one working day before the meeting with brief details of the matter to be covered.

6. **Local Safeguarding Adults Board** (Pages 7 - 26)

Robert Templeton, Independent Chair of Cheshire East Safeguarding Adults Board to present the Safeguarding Adults Board annual review.

7. **Community Cohesion Strategy** (Pages 27 - 34)

The Committee to consider a report of the Head of Communities.

8. **Work Programme** (Pages 35 - 42)

To review the current Work Programme

**CHESHIRE EAST COUNCIL**

Minutes of a meeting of the **Health and Adult Social Care and Communities Overview and Scrutiny Committee**  
held on Thursday, 12th January, 2017 at Committee Suite 1,2 & 3, Westfields,  
Middlewich Road, Sandbach CW11 1HZ

**PRESENT**

Councillor J Saunders (Chairman)  
Councillor B Dooley (Vice-Chairman)

Councillors Rhoda Bailey, G Baxendale, S Brookfield, E Brooks, C Chapman,  
S Edgar, L Jeuda, G Merry, A Moran, S Pochin, J Rhodes and L Smetham

**48 APOLOGIES FOR ABSENCE**

Councillor Mick Warren.

**49 MINUTES OF PREVIOUS MEETING**

RESOLVED- That the minutes of the meeting held on the 1 December 2016 be confirmed as a correct record and signed by the Chairman.

**50 DECLARATIONS OF INTEREST**

There were no declarations of interest.

**51 DECLARATION OF PARTY WHIP**

The were no declarations of the existence of a party whip.

**52 PUBLIC SPEAKING TIME/OPEN SESSION**

There were no members of the public present who wished to speak.

**53 CCG RECOVERY PLANS**

Simon Whitehouse, Chief Executive of South Cheshire Clinical Commissioning Group (CCG) attended the meeting to provide a recovery plan update.

In July 2016 Simon had reported on a proposed financial recovery and improvement plan for Central Cheshire which included the CCG's for South Cheshire Vale Royal.

By 2020/21 Central Cheshire would face a combined financial deficit of £90.5 million. Currently over half of the budget would be spent on hospital services. Other services included mental health, community services, prescribing and continuing health care (CHC).

South Cheshire CCG was currently in the process of consulting with GP's, consultants and the public about the future of service delivery.

Simon reminded the committee of the ongoing work at the sub-regional level in response to the Sustainability and Transformation Plan (STP) which was aimed at:

- clearly planning for the future including support for GP practises,
- reducing waste in prescribing (e.g. repeat prescriptions),
- evaluating corporate and management costs and ensuring the right level of care is in place for CHC.

In response to the presentation the committee questioned Simon about duplications in all areas of the health service, whilst acknowledging that the current system was complex, difficult, not easy to navigate and had built in delays.

The overarching issue was the scale of the financial gap which required the CCG to consider reducing waste across the whole of commissioned services.

One particular area highlighted to illustrate inefficiency related to paper records. CCG's were working with hospitals to introduce electronic storage of records. The cost of paper notes was inefficient and caused delays and blockages for patients if not all the records were in one place.

Jerry Hawker, Chief Executive of Eastern Cheshire Clinical Commissioning Group (CCG) attended the meeting to provide a recovery plan update.

Eastern Cheshire shared a similar geographical area and size of population with South Cheshire. Eastern Cheshire CCG received a total income of £274.6million. To illustrate the level of financial pressure currently faced by the CCG, Jerry explained that the budget for the current financial year was expected to show a deficit of £15.2million of which £3.4million had been agreed with NHS England.

The main areas of expenditure for Eastern Cheshire CCG were:

- over 50% of its overall budget to Hospital Services between East Cheshire Trust, South Manchester (University Hospital), Stepping Hill and North Staffordshire;
- prescribing medicines;
- CHC which included funded nursing support (FNS), mental health care and community health services; and
- £4.2million CCG operating costs, 80% attributed to staff costs.

Jerry highlighted three specific areas of activity:

- where the CCG had successfully delivered: prescription of Primary Care medicines, non recurrent investment in services, contractual efficiencies, reduced hospital activity and reduced CCG operating costs. This combined area of work has recovered £6.16million.
- where savings had not accrued against the plan: CHC, FNS, a lower reduction in hospital care activity and slow progression on system transformation.

- where costs had exceeded the plan: CHC, FNC cost of living, disproportionate costs against the reduction of hospital care activity and the cost of recommissioning Stroke services.

RESOLVED-

- (a) That the presentations be noted and Simon and Jerry be thanked for their attendance and contributions.

### 54 BUDGET CONSULTATION 2017-2020

The Committee considered the Pre-Budget Consultation 2017/20 relating to Health & Adult Social Care & Communities, specifically outcome 1 (Our local communities are strong and supportive), outcome 5 (People live well and for longer) and outcome 6 (A responsible effective and efficient organisation) of the Council's Corporate plan.

The Committee questioned the Chief Operating Officer and portfolio holders on each numbered proposal in the budget book relating to the responsibilities covered by the Committee.

RESOLVED- That the report be received and noted.

### 55 NEW PORTFOLIO HOLDER RESPONSIBILITIES

The list of responsibilities relating to the Communities and Health and Adult Care and Integration Portfolio Holders were submitted for information which now included additional matters relating to the communities.

RESOLVED- That the new Portfolio Responsibilities be noted and received.

### 56 WORK PROGRAMME

The Committee reviewed the recent revisions to its work programme, taking into account the additional community responsibilities.

RESOLVED –

- (a) That the report be received and noted;
- (b) That an item be included in the work programme to scrutinise the Safer Cheshire East Partnership (SCEP) against its priorities in relation to the Community Safety Partnership Plan and Performance in April 2017.

**57 FORWARD PLAN**

The Committee reviewed the forward plan.

RESOLVED- that the forward plan be received and noted.

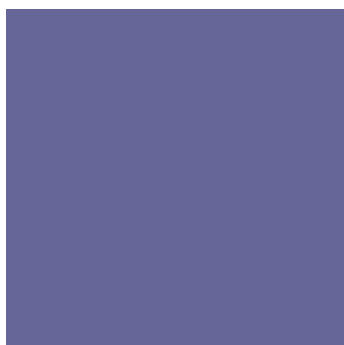
The meeting commenced at 10.00 am and concluded at 12.33 pm

Councillor J Saunders (Chairman)



# Cheshire East Safeguarding Adults Board Annual Report 2015 - 2016





## Statement from the Chair Robert Templeton

Thank you for your interest in safeguarding adults in Cheshire East. As independent Chair of the Adult Safeguarding Board I am pleased to be introducing this Annual Report. This has been a challenging year for the partnership with all partner organisations experiencing significant challenges in this period of austerity. Nonetheless we have done everything we can to ensure we keep adults at risk as safe as possible.

One of our main areas of focus this year has been to make sure that we hear the voices of people who use safeguarding services. We wanted to make sure that they were included in safeguarding enquiries and their views were listened to. Most importantly we wanted to make sure those who used the service felt safer at the end of a safeguarding intervention. We have heard positive messages from the great majority of people we surveyed.

Nationally, Cheshire East has been identified as an area where we have made significant progress in involving people who use safeguarding processes but we recognise there is more that we can do and will continue to develop this area in the next year.



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# 1. Introduction

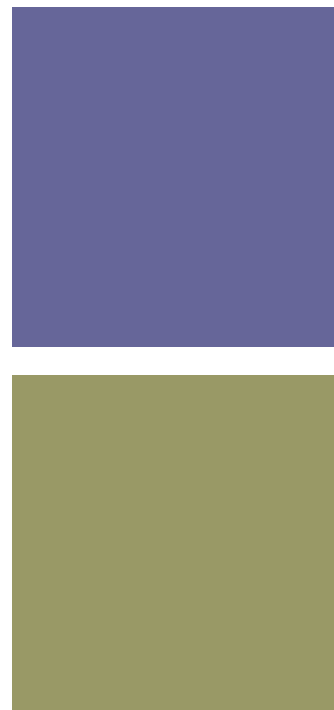
## Cheshire East Safeguarding Adults Board



Welcome to Cheshire East Safeguarding Adults Board (CESAB) annual report. This report describes the work that has been undertaken locally to protect adults at risk in Cheshire East. The purpose of the report is to share information on our achievements and future plans with our partners, those who use services and residents of Cheshire East. We are very proud of our achievements but know there is still a lot to do and we are committed to continuing our work to deliver great adult safeguarding services across Cheshire East.

Safeguarding means protecting adult's right to live in safety, free from abuse and neglect. It is about people and organisations working together to prevent both the risks and experience of abuse or neglect, while at the same time making sure that the adult's well-being is promoted including, where appropriate, having regard to their views, wishes, feelings and beliefs in deciding on any action (The Care Act 2014).

The CESAB became a statutory body with the implementation of the Care Act 2014 in April 2015. Our main objective is to ensure that local safeguarding arrangements are in place and partners act to safeguard adults at risk; the board has strategic oversight of adult safeguarding across the locality. 'Making Safeguarding Personal' is at the heart of the Cheshire East Safeguarding Adults Board, working with adults at risk of abuse, neglect or exploitation to ensure they are as safe as they want to be and are helped to make their own decisions.



## 2. Our Vision, Values and Principles

### Vision

People in Cheshire East have the right to live a life free from harm, where communities:

- Have a culture that does not tolerate abuse
- Work together to prevent abuse
- Know what to do when abuse happens.

### Values

Cheshire East Safeguarding Adults Board believes that:

- People have the right to live their lives free from neglect and abuse
- Safeguarding adults is the shared responsibility of all organisations and agencies commit to holding each other to account
- The individual, family and community should be at the heart of safeguarding practice
- High quality multi-agency working is essential to good safeguarding
- Adults have a right to take risks and that this will sometimes restrict our ability to act
- There should be transparency in delivering safeguarding
- There must be a commitment to continuous improvement and learning across the partnership

### Principles

The work of the Board is underpinned by the following principles:

- **Empowerment** - Personalisation and the presumption of person-led decisions and informed consent
- **Prevention** - It is better to take action before harm occurs
- **Proportionality** - Proportionate and least intrusive response appropriate to the risk presented
- **Protection** - Support and representation for those in greatest need
- **Partnership** - Local solutions through services working with their communities
- **Accountability** - Accountability and transparency in delivering safeguarding



### 3. Our Strategic Objectives 2015 - 2018

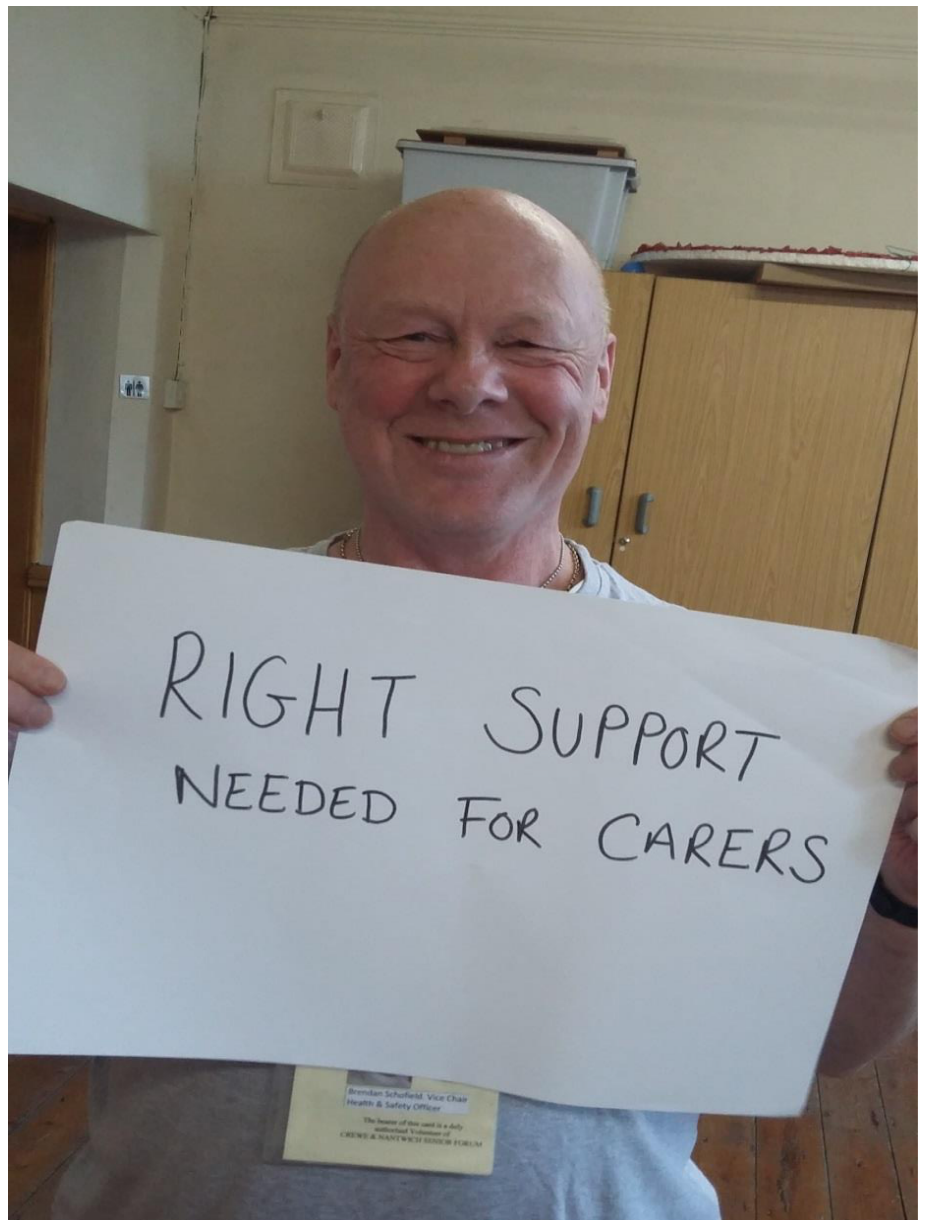
To seek assurance from partner agencies that there is effective leadership, partnership working and governance for safeguarding adults at risk.

To listen to people who have been subject to abuse or neglect, and to seek assurances that people are able to be supported in the way that they want, are empowered to make decisions, and can achieve the best outcomes.

To promote safeguarding adults among the general public, by raising awareness and promoting well-being with the aim of preventing abuse and neglect.

To be assured of the safety and wellbeing of anyone who has been subject to abuse or neglect, and that appropriate action has been taken against those responsible.

To identify and monitor the implementation of changes that prevent similar abuse or neglect happening to other people.



## 4. Safeguarding Activity

### Overview

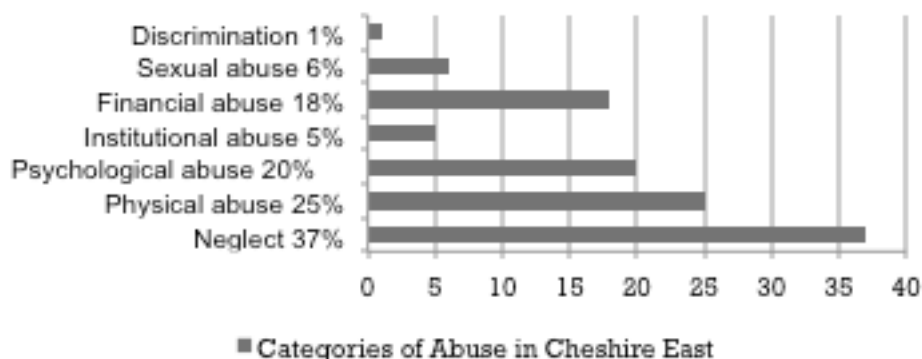
This section highlights some of the Safeguarding Adults activity in Cheshire East from 1<sup>st</sup> April 2015 - 31<sup>st</sup> March 2016. This was the first year that Adult Safeguarding was placed on a statutory footing under the Care Act 2014 marking a move from process led to a person centred and outcomes focused framework.

### Safeguarding Concerns

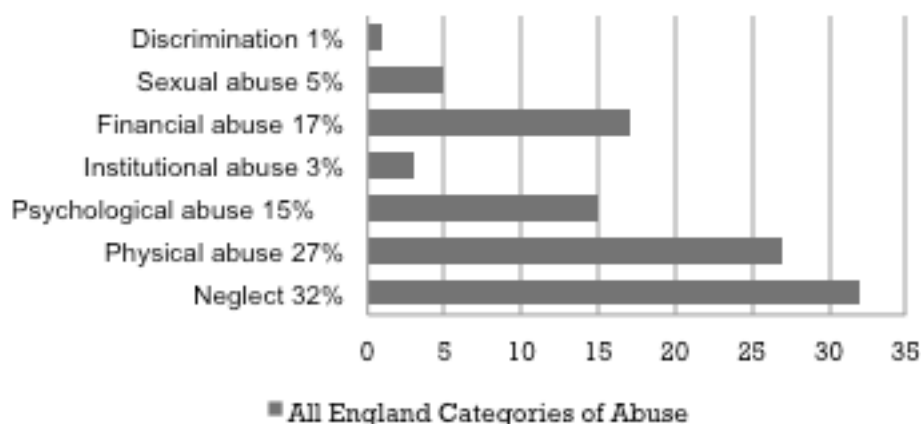
An adult safeguarding concern is any worry about an adult who has or appears to have care and support needs, that may be subject to, or may be at risk of, abuse and neglect and may be unable to protect themselves against this. There has been an average of 116 Safeguarding concerns raised each month. Concerns for the year total 1,388. Overall, 30% of cases were substantiated or partially substantiated. As in the previous year, health agencies or care providers and their staff sourced more than half of all safeguarding concerns.

### Categories of abuse

The cumulative categories of abuse during the year may also be represented as the following:



This compares to the following all England figures for 2015-16:

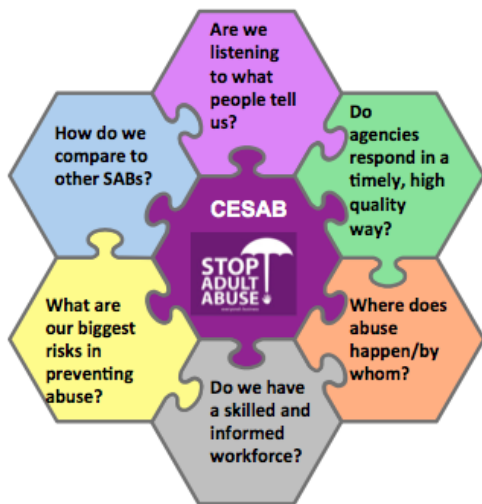


## 5. Safeguarding Adults Board Subgroups

The CESAB has eight subgroups that provide the route for the Board to carry out its work to meet its objectives. The groups consist of members from all the partner agencies and subgroup members are experts in the functions of the particular sub-group. A description of the work of each group and their priorities are listed below:

### Business Management Group (BMG)

Chair: Robert Templeton, Independent Chair

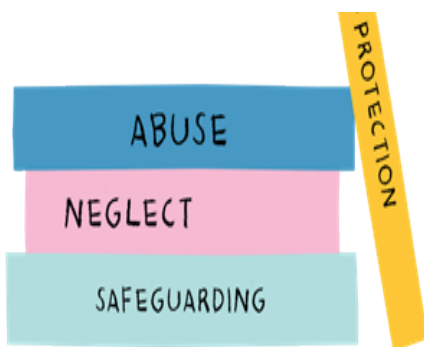


The BMG is made up of the three main statutory partners (Adult Social Care, NHS Clinical Commissioning Groups and Police) and the Chairs of the subgroups. The role of the BMG is to effectively manage the Board's business, co-ordinating the work programme and overseeing key business functions on behalf of the Board. The priorities for 2016 - 2017 are:

- To fulfil our requirements under The Care Act to help protect adults who have needs or are at risk of abuse or neglect.
- To be robust in holding staff, partner agencies and the CESAB subgroups to account.
- To be part of a wider network of partnerships to ensure safeguarding is understood and effective throughout Cheshire East.

### Safeguarding Adult Review Group

Chair: Kevin Bennett, Cheshire Police



The Safeguarding Adults Review Group is responsible for the commissioning and oversight of Safeguarding Adults Reviews (SARs). It also reviews the learning from other reviews such as Children's Serious Case Reviews and Domestic Homicide Reviews. The group approves action plans on behalf of the Board, monitors the implementation of Case Review Action Plans and reviews evidence that practice has changed and outcomes have improved as a result. The group's priorities for 2016 - 2017 are:

- Streamlining the Serious Incident Learning Process (SILP)
- Training for reviewers and facilitators of the SILP's
- Extended learning and management of the SILP's



## Community Awareness and Prevention

Chair: Karen Carsberg, Cheshire East Council



The Community Awareness and Prevention Group has oversight of the communication strategy, and advising the Board on emerging strategic issues; working with other key partners to actively promote awareness of abuse and agree preventative strategies. The group's priorities for 2016 - 2017 are:

- Raising public awareness through:
  - Attendance at appropriate events/activities to raise the awareness of Safeguarding
  - Redesigning of leaflets
- Raising the awareness of financial abuse and Rogue Traders through:
  - The production of case studies and an information guide
- Continue to enhance and update the website

## Performance and Quality Assurance Group

Chair: Andrea Hughes, Cheshire and Wirral Partnership Trust.



This group is responsible for measuring the Board's effectiveness through the use of a performance management framework to hold members to account. The group is developing mechanisms to share and analyse data and intelligence. The group's priorities for 2016 - 2017 are:

- To develop a range of tools and methodologies to support the implementation of an LSAB Performance and Quality Assurance Framework.
- To co-ordinate the implementation of the LSAB Organisational Safeguarding Audit Tool (self-assessment) and to collate findings in order to identify areas of generic learning to inform future planning and development.

## Mental Capacity Act and Deprivation of Liberty Safeguards (MCA/DoLS) Group

Chair: Jackie Goodall, MCA & DoLS Practitioner NHS Eastern Cheshire CCG & NHS South CCG.



This group supports agencies in Cheshire East to improve the performance of their safeguarding and MCA/DoLS roles. The group's priorities for 2016 - 2017 are:

- User information
- Staff training
- DoLS in the community

## Learning and Development Group

Chair: Sheila Wood, Cheshire East Council.



The group has oversight of multi-agency learning and workforce development across Cheshire East. The group's priorities for 2016 - 2017 are to:

- Ensure a common understanding across all Cheshire East LSAB partners of the safeguarding competencies expected of staff and levels of training required
- Ensure the provision of quality assured Adult Safeguarding Training (content and delivery) incorporating work with training implications from other subgroups, best practice and LSAB priorities
- Establish an auditing, monitoring and evaluation process for adult safeguarding learning and development activity
- Explore the opportunity to develop a Cheshire East joint Adult and Children's Safeguarding Learning and Development Programme.

## Policy and Practice Group

Chair: position to be confirmed.



The purpose of the group is to ensure that the Board has robust policies in place in accordance with the Care Act Legislation. The group's priorities for 2016 - 2017 are to:

- Respond to national developments/guidance and develop a robust local response
- Respond to learning from other sub groups and produce guidance for managers and staff
- View safeguarding policies written by partner organisations to ensure consistency and compliance

## Service User Group

Chair: Lynne Turnbull, Cheshire Centre for Independent Living.



This group engages with people who have experienced safeguarding processes and ensures that the Board's priorities are driven by outcomes for service users. The group's priorities for 2016 - 2017 are to:

- Increase the understanding of Adult Abuse and Hate Crime amongst the wider public
- Ensure that the voices of people in "at risk" groups are heard
- Make sure Safeguarding is addressed in all consultation and policy development
- Get more people involved in the work of the group

## 6. Key Achievements from Partners

The Partners that make up the CESAB are all committed to improving their ability to prevent harm as well as to identify and react to allegations of abuse towards the people they work with. Every year, we ask our partners to write up their SAB partner statements, which highlight their key achievements throughout the year. Below are excerpts from the reports:

**Cheshire East Council** has developed new policies and procedures, including a Practitioner Toolkit and One Minute Guides to assist staff in managing new types of exploitation including Human Trafficking. A Professional Lead for Safeguarding was also appointed this year to ensure that staff have access to correct advice and guidance.

**South Cheshire and Eastern Cheshire Clinical Commissioning Groups** have developed Commissioning Standards for contracted services and redesigned a Safeguarding Pocket Book for all front line practitioners. There has been the creation of a dedicated MCA/DoLS Practitioner Post to work with Multi-Agencies with statutory partner links to Channel Panel/Prevent/Trafficking & Modern Slavery. The CCG Adult Safeguarding policies have been updated to reflect The Care Act legislation and the CCG E-Learning programme has been completely reviewed to reflect this legislation. Adult Safeguarding flow charts have also been updated for all primary care services.

**Cheshire Constabulary** All first contact and frontline staff within the Constabulary have received training in the identification and safeguarding of vulnerable adults. The Constabulary have made great progress this year in developing a system which identifies safeguarding and risk promptly. This has reduced the time required to process Vulnerable Person Assessments dramatically and ensures appropriate services are allocated to meet the needs of the vulnerable person as soon as possible.

**East Cheshire NHS Trust** have an identified Named Nurse and a Clinical Nurse Specialist for Adults at Risk. The Adult Safeguarding Policy has been updated to include a revised first account referral form and a mental capacity assessment form. This document is available to all staff.

**Cheshire, Wirral Partnership** has refined their PREVENT Strategy in line with NHS England guidance. This has included the implementation of the strategy, implementation of the competency framework and reporting arrangements and delivering the training plan.

**Mid Cheshire Hospitals NHS Foundation Trust's** Safeguarding Vulnerable Adults Policy has been updated to be compliant with the Care Act 2014. The Trust now has the support of a hospital based Independent Domestic Violence Advocate (IDVA), which has proved to be an invaluable acquisition to the safeguarding team. There is evidence of sound collaborative working to safeguard adults between health, social care and the local authority.

**Cheshire East Domestic Abuse Partnership** has established a Domestic Abuse Hub with a 24/7 single point of information, consultation, referral, assessment and case allocation. They have procured a 'whole family' community domestic abuse service and developed 'Toxic Trio Guidance' for the Adults and Children's workforces to ensure people with complex needs get a more co-ordinated service.

**Strategic Housing and Registered Providers** have worked to develop the network between Safeguarding Lead Officers. Cheshire East Strategic Housing acts as the lead organisation, representing the housing sector at Board meetings and subgroup meetings. Part of this role is the dissemination of information to ensure that the partner organisations are aware of the work of the Board

**North West Ambulance Service NHS Trust** Audits have been introduced to monitor the quality of safeguarding calls made by staff to the Trust Support Centre. This provides additional data relating to safeguarding knowledge and has facilitated information sharing. Early indicators show that referral information is of a high quality and is captured and documented by the Support Centre Advisors accurately. Areas for improvement are highlighted and raised with the staff concerned for their learning.

**Cheshire Centre for Independent Living (CCIL)** All staff complete annual safeguarding training and have access to a Safeguarding Officer at all times. CCIL has a referral pathway, process and procedure for any concern raised by a staff member about an adult at risk. CCIL has a case recording management system that captures the outcome journey for people with care and support needs. The achievement of individual outcomes can be used to further develop services to meet the needs of the individuals using them.

**The Care Quality Commission (CQC)** works closely with local partners and where appropriate, their Safeguarding Adults Boards (SABs). The CQC will fully engage with Serious Case Reviews (SCRs) and Safeguarding Adults Reviews (SARs), sharing information to learn lessons where things have gone wrong in protecting people from harm, abuse or neglect. They also carry out Individual Management Reviews of our own decisions and actions when we are involved in SCRs and SARs, or other reviews such as Domestic Homicide Reviews, to help inform how we can improve our systems, processes or practice or to highlight areas of good practice.

**Cheshire Fire and Rescue Service (CFRS)** Adult safeguarding training was completed across the board within CFRS. This was delivered to all operational personnel and support staff giving awareness to all. This training was delivered via an E-Learning package and interactive presentations. Cheshire Fire and Rescue identified 14 Adult Safeguarding Alerts within 2015/16 all being forwarded to SC. CFRS Will continue to support the CESAB delivery plan for 2016/17.

**Healthwatch Cheshire East** is an independent organisation here to listen to what the community has to say about their health and social care services. We welcome everyone to share their experiences in order to shape local services. Healthwatch believes it is the responsibility of all organisations that work with people to be alert to (and act upon) any safeguarding issues that they may come across in their day to day work. Healthwatch Cheshire East takes it responsibility very seriously, and will commit to ensuring all staff and volunteers are fully trained in being alert to and acting upon all safeguarding issues.

## 7. Making Safeguarding Personal in Cheshire East

### Context

Making Safeguarding Personal (MSP) is a national initiative which aims to develop an outcomes focus to safeguarding work and responses to support people to improve or resolve their circumstances. MSP is a key component of the statutory guidance of the Care Act 2014 and marks a fundamental change in social work practice in safeguarding adults. MSP is about engaging with people concerning the outcomes they want and ensuring those outcomes are realised.

### Making Safeguarding Personal in Cheshire East

To make MSP happen in Cheshire East to make MSP happen in CE the Professional Lead for Adult Safeguarding worked with 'Cheshire Centre for Independent Living' (CCIL) to establish a user reference group comprising people who have care and support needs who are at risk of abuse and those who are carers. The reference group is a subgroup of CESAB and is responsible for achieving one of the Board's main strategic objectives:

***'To listen to people who have been subject to abuse or neglect and to seek assurance that people are able to be supported in the way that they want, are empowered to make decisions and can achieve the best outcomes'***

The work of the subgroup has focused on three key areas:

- Finding out about and learning from people's experiences of safeguarding
- Designing a way of involving people in their safeguarding
- Developing accessible information about safeguarding services and advice to keep people safe

The group started from the premise that it is the person themselves who is best placed to judge their wellbeing and involving people in the use of services should be a golden thread that runs throughout all safeguarding work. They asked people who used safeguarding services and members of the public what they thought was the most important tasks for CESAB to do. The group then held a workshop with those who used services and designed a poster (see page 4) outlining what good adult safeguarding looks like in Cheshire East. The involvement of people who had experienced abuse and neglect was also powerfully captured in a poem (see page 14).

### Designing a way of involving people in their safeguarding

Once the subgroup had captured the experiences of those people who use services they set about designing a process in which social workers could involve people in their own safeguarding. The group developed a service user guide and a practitioners guide outlining important areas to consider at each stage of the safeguarding process. In order to raise awareness of safeguarding services the group have implemented a poster campaign, co-designed a Making Safeguarding Personal booklet and DVD of their experiences.



# Stop Adult Abuse



You call me names  
You think I'm different  
You pretend to be my mate  
But your actions scream of hate  
Help is near just share your fear  
Stop adult abuse

You think it's funny to take my money  
You think it's cute to give me the boot 'n'  
Touch me there like I don't care  
You think it's cool to make me look a fool  
Help is near just share your fear  
Stop adult abuse

You make me work all day without any pay  
You lock me away for strangers to play  
You give me a bruise and say I'm no use  
You tell me you love me till you beat me  
Help is near just share your fear Stop adult abuse  
Took my purse Slapped me down  
Locked me in Kicked me round  
Feelings hidden who are you kidding...

That was my life until I spoke up  
Feeling relieved that I was believed  
Free from hell and now I'm well  
I stopped adult abuse



## Impact for Services Users

The impact has led to practitioners having more meaningful engagement with people using safeguarding services and improving their outcomes. The key focus was finding a way of developing a real understanding of what people wish to achieve at the end of a safeguarding process, recording their desired outcomes and then seeing how well these have been met. The group have also sent a strong message to social workers and their managers that they can now spend time with people, asking what they want by way of outcomes at the beginning and throughout the safeguarding process. The service users are able to achieve the safeguarding outcomes they wanted. They were put at the centre of the process and given choice and control, they own their protection plans and were enabled to proceed at their own pace. At the end the service users were able to say they felt as safe as they wanted to.

## Impact on Professional Practice

In order to measure effectiveness the Social Work Teams presented qualitative case examples to the CESAB of how they have used Making Safeguarding Personal in their Safeguarding Practice. The examples demonstrated a real shift in culture and practice in responding to safeguarding situations where Social Workers were beginning to see people as experts in their own lives and working alongside them.

Social Workers are now utilising a number of skills including effective communication, active listening, empathy, empowerment, advocacy and a positive risk enablement and strengths based model to help deliver positive outcomes.

This empowering approach has given a new enthusiasm to the Social Work Teams. They have been able to see that Making Safeguarding Personal brings positive outcomes to adults at risk, whilst safeguarding them. Numbers of referrals for advocates increased by 3 times in Quarter 1 of 2016 compared to Quarter 1 of 2015. They have been able to see a culture change from a service driven to a personal and flexible approach.

The Assistant Team Managers (ATM) who presented to the CESAB said they enjoyed attending the Board and this has started to build up relationships between Board Members and Practitioners. The ATMs were able to understand how the Board operates, whilst the Board was able to understand the operational and delivery aspects of Making Safeguarding Personal.

## Sharing Good Practice

This work has featured in a number of forums and conferences including the national Making Safeguarding Personal Conference in April 2016 and is highlighted on the cover of Research in Practice for Adults (RiPfa) Leaders' Briefing 'Involving People in Safeguarding Adults' June 2016.

research in practice for adults

ACCESSIBILITY CREATE ACCOUNT LOGIN

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**Involving people in safeguarding adults**

**Leaders' Briefing**  
Learn about policy and evidence to support progress across adult safeguarding.

FIND OUT MORE

SEARCH

SITE PUBLICATIONS

KEYWORD

SELECT TOPIC (OPTIONAL)

SELECT TYPE (OPTIONAL)

SEARCH

## 8. Our Priorities for 2017-18



Listed below are the CESAB's priorities for 2017-18:

### **Making Safeguarding Personal**

The Care Act has brought about radical changes in the approach to safeguarding and being assured of the implementation of these changes will be a key priority for the Board during 2015. The impact and effectiveness of the changes in safeguarding will continue to be monitored by the Board in future years.

The Board recognises the challenges involved for all partners in working this way, and will closely monitor and support the implementation. To do this, some of the things we will look for are:

- Evidence of how people's experiences of safeguarding have been recorded and used to improve services
- Evidence that people are asked about the outcomes they want, and information about the extent to which their outcomes have been achieved
- Whether or not people have felt they are in control of what happens to them following a safeguarding concern
- Effective support being provided for Carers
- Evidence that being safe is recognised as a personal choice

### **Safe services**

Services, whether in the community or in a supported, residential or nursing home setting are provided for people who are generally the most vulnerable in our community. The Board will make sure that people can confidently expect to be safe and to have the support they need delivered in the way they want. To do this, some of the things we will look for are:

- Evidence that commissioners are requiring the provision of personalised services
- Evidence that services are proactively monitored to ensure they are safe and based on achieving individual outcomes
- Evidence that contracts with service providers are designed to protect people's rights and dignity
- Information about safeguarding concerns and how they have been dealt with
- Staff training and development to ensure the necessary competencies
- Evidence of support and training for people with direct payments

### Listening and Engaging

The Board will listen to the views of people and their families, so that we are sure people are being treated with dignity and respect regardless of how or why they come into contact with safeguarding services.

Some of the ways we will do this are:

- Continuing to be guided by our Service User subgroup
- Making contact with as many user groups as possible and making it possible for them to have their views heard by the Board
- Listening to the feedback of people who have experienced safeguarding
- Using the Board's website and social media to inform and enable people to engage with the work of the Board

### Transition

Young people who have care and support needs will have been supported by Children's Services. As they move into adulthood, there are changes that can be challenging and unfamiliar for them and their families. It is important to ensure that young people and their families are supported through this transition period. Some of the ways we will check this is happening are:

- Gather information about the age at which young people and their families are provided with contacts and information from adult services
- Finding out about the planning that is carried out for young people in advance of moving into adult services
- Finding out about how effectively partner agencies work together to support young people and their families through this period
- Promote discussion about the idea of 'whole life planning' so that people can experience a seamless, personalised plan for their care and support at any age or stage of life

### Informing

The Board will make sure that information is available in the community so people know who to contact if they have concerns about someone who may be harmed, but also so that the community is aware of adult abuse; what it is and how to recognise it. The Board will do some of this as part of its own communication plan, but will also look for assurance from partners about what is happening in their own organisations. Some of the ways we will do this are:

- Information provided through our website and social media
- Leaflets and posters in key public places
- Attendance at community events with information
- Using local media to get wide coverage of information
- Asking partners to provide evidence of what their organisation is doing to raise awareness of adult abuse and safeguarding

### Knowing we are getting it right

In order to measure the effectiveness of Adult Safeguarding in Cheshire East the CESAB will participate in a Peer Review. Peer Review is a process that involves a small team of peers spending time with safeguarding partners to provide challenge and share learning. The process involves engaging with a wide range of people connected with safeguarding. The peer review in Cheshire East will look at what has been achieved and the quality of experience for people who have used the services provided. We will use the recommendations to inform future priorities and improve the way we work together.

## 9. Contacts and how to report abuse

If you would like to hear about or be involved in the future work of the Cheshire East Safeguarding Adults Board, you can contact us or our Service User Group by:

**Email:** [LSAB@cheshireeast.gov.uk](mailto:LSAB@cheshireeast.gov.uk)

**Telephone:** 01625 374753

### **Post:**

Cheshire East Safeguarding Adults Board  
First Floor  
Macclesfield Town Hall  
Market Place  
Macclesfield  
Cheshire  
SK10 1EA

### **How to report abuse**

If you are worried about yourself or someone else phone us on:

- **0300 123 5010** (8:30am to 5pm Monday to Thursday and 8:30 am to 4:30pm Friday)
- **0300 123 5022** (at all other times including bank holidays)

If you are in doubt about whether or not it is abuse - please call.

If you are at immediate risk of harm **contact the emergency services by ringing 999.**

If you have a hearing or speech impairment you can use the national telephone relay service, just dial **18001** before the number or **18000** in an emergency.

### **What will I be asked?**

We will ask you for some information about;

- yourself (unless you wish to remain anonymous)
- the person you are concerned about
- the alleged abuser
- what you have seen or heard

We will let you know who needs to be told.

### **What will happen next?**

We will respond to the matter as a high priority

We will share the information with relevant agencies who will ask the person who may be being abused what has happened and what action they want to take.



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## Community Cohesion



<b>Report to</b>	<i>SCEP 1.2.2017</i>
<b>Date of report</b>	<i>19.1.2017</i>
<b>Author</b>	<i>Sharon Angus-Crawshaw Community Strategy Manager</i>

<b>1.</b>	<b>Purpose of the Report</b>
To update the partnership on the work of Crewe Community Cohesion Steering Group and to inform a discussion how we use this learning to develop a joint approach to Community Cohesion across Cheshire East.	
<b>2.</b>	<b>Recommendations, decisions, or actions required by the Partnership</b>
To receive and note the update.	
<b>3.</b>	<b>Background summary</b>
<p>Crewe is a place with great potential and an increasingly diverse community. Partners are working together to grasp the opportunity to ensure that our communities are supported and integrated to make the most of the exciting future that Crewe has. Our vision is for:-</p> <ul style="list-style-type: none"> <li>(i) Crewe to be a warm and friendly place – where people get on with each other across every community and welcome new people and make them feel at home.</li> <li>(ii) All people are proud to live in Crewe and respect the place and each other.</li> </ul> <p>We know that Crewe is a place that attracts many people from different cultures and communities to live and work within, as well as having a very long established community with a strong sense of pride and heritage in the area. As an example, one of the nurseries in Crewe is reporting that there are 43 different languages spoken by the children and their parents. This is a strong illustration of the levels of diversity in Crewe and the fact that all partners, need to ensure that we respect and respond to the differing needs of our communities and encourage and facilitate community cohesion.</p> <p>For many people, the term Community Cohesion is unclear and it is often confused with race relations, or perhaps seen as relating only to minority groups and immigrants. The Crewe Community Cohesion Plan involves all communities, and is all about people in Crewe being able to build strong and positive relationships with each other and making Crewe the best place to live, work and visit.</p> <p>Cheshire East Council has invested £180,000 as an additional resource in 2016/19 to develop our approach to Community Cohesion, short, to strengthen communities, building the foundations for stronger and safer communities in CE. This investment will enable us to deliver the Crewe Action Plan and develop a CE wide Strategy and Plan.</p>	
<b>4.</b>	<b>Alternative options considered</b>
Need to discuss options for joint development of this work.	

<b>5.</b>	<b>Impact on services / service users, agencies or partners</b>
Joint approach will improve services and ensure that we respect and respond to the differing needs of our communities and encourage and facilitate community cohesion. Importantly, a proactive approach to cohesion will enable us to reduce unnecessary demand on our services.	
<b>6.</b>	<b>Challenges, Risks and Opportunities</b>
Developing our joint approach will mitigate tensions and any subsequent actions that will have a negative impact on community safety within our neighbourhoods.	
<b>7.</b>	<b>Context / Activity</b>
<p>The Crewe Community Cohesion Steering Group was set up in February 2016 and now meets regularly. Members agreed at the meeting in November 2016 to calendar meetings on a bi-monthly basis, which allows for smaller sub-group or task and finish meetings to take place if required, and the Steering Group meetings will be hosted at Sir William Stanier School to allow young people to actively participate in discussions. The role of the Steering Group focusses on monitoring and contributing to the delivery of the Community Cohesion Action Plan (attached below under 10) - an evolving and fluid series of actions that seek to address 8 key measures. Membership of the Steering Group has continued to grow and wide range of representatives now attend from Schools and Colleges, Police, Fire and Rescue Service, Job Centre Plus, voluntary sector and departments from within Cheshire East Council. Activities include: - recruitment of 15 Community Connectors and 6 week training programme commenced 14.1.17. Delivery of Hate Crime Training now available to the VCF Sector and specific sessions being arranged for schools. Supported launch of South Cheshire Multi Cultural Forum who have now been briefed and will start mapping communities in 2017. 'TRUST' pack to facilitate work with diverse communities within a school setting has been developed and launched in Crewe Schools. Recruitment and appointment of Community Cohesion Manager, who will start in post February 2017, will help to drive initiative forward both strategically and operationally.</p> <p>CEC have recruited a Community Cohesion Manager on a 2-year contract who is due to start in February 2017. This role will lead this work, and work with partners to develop a borough wide approach.</p>	
<b>8.</b>	<b>Financial implications</b>
Funding is required to address issues and to deliver projects. Funding for Community Cohesion lead has been secured for 2 years, and further funding will be required to continue work longer-term.	
<b>9.</b>	<b>Legal implications</b>
Equalities Act 2010, Human Rights Act 1998	
<b>10.</b>	<b>Further information</b>
<div style="text-align: center;">  <p>Crewe Community Cohesion Project - Ac</p> </div> <p>Crewe Community Cohesion Action Plan (See separate attachment).</p>	

**CREWE COMMUNITY COHESION PROJECT 2016/17 - ACTION PLAN**  
**Updated 06.01.2017**

**KEY MEASURES**

- Better understanding of our communities and cultures
- Community Engagement and Capacity Building
- Equality of service delivery by the Council and partners
- Strengthening the role of voluntary, community and faith sector organisations
- Managing diversity and tackling racism and hate crime
- Newly arrived/ newly settled, integrating into local communities
- Citizenship and Cultural identities
- Improving communication

PROJECT MANAGEMENT				PROGRESS 2017							ACTION UPDATES January 2017
OBJECTIVE	REQUIRED ACTIONS	LEAD	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	COMMENTS
Community Cohesion Steering Group	Establish calendar of monthly meetings to oversee and monitor project progress	KH/SAC		19.01.17		16.03.17		18.11.17			Meetings also scheduled 20.07.17 and 21.09.17. All between 3.30pm and 5pm and at Sir William Stanier School. DC to invite Head at Ruskin to Steering Group meetings, plus representative from the Faith Sector.
Utilise learning and connections from previous migrant project outcomes	Make contact with previous project staff /volunteers. Arrange a 2 hour workshop with clear agenda and outcomes	KK/SAC									Contact established and meeting to be held to discuss further. KK has met with Agata Wojtunik - and meeting again to review previous project actions and potentially adapt for new actions.
Fund Raising	Research funding streams, develop and submit funding bids to create sustainable activities			Will meet to discuss and take proposal to steering group meeting							Ongoing task. Controlling Migration Fund has potential for rough sleeping/rogue landlord initiative and english language support
Better understanding of our communities and cultures				2017							
OBJECTIVE	REQUIRED ACTIONS	LEAD	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	COMMENTS
Establish accurate levels of migrants living and working in Crewe	Scoping exercise to include revisit of data received from schools working group. Full community assessment carried out. Devise pro-forma to capture information in a structured way	KK /RS									Multi Cultural Forum have received brief to inform work. Will look to start mapping process after the launch of the Forum in November. DC/MK will chase up to determine action and commission work as partners keen to engage.
Managing diversity and tackling racism and hate crime				2017							
OBJECTIVE	REQUIRED ACTIONS	LEAD	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	COMMENTS
Increase migrant participation in sport and maximise opportunites to engage through sport	Work with Football Association to extend access to U16's teams to young migrants, and develop a new programme for over 16's as part of campaign to increase adult participation. Includes potential to train as football coaches and referees.	KK									Initial project with FA has now concluded. Will be reviewed and potential to engage with East Timor community at their regular Saturday sessions to be developed
	Develop and introduce Panna Football	Police									Panna has arrived. Now with the Police and Sgt Wilcox testing on 6th Dec. Working up a system so that other agencies can book out to use as Police will only use summer holidays and evenings.
Ensure GP practices have support to deal with non English speakers	Seek a Community Connector Role for GP Practices	DC/SAC									SAC/DC need to revisit business case and pursue funding opportunities for full-time project worker. In meantime potential volunteer connectors have been identified. Need to review with GP Practices Manager to understand expectations. As this develops could put a business case together for funding.
Hate Crime Training for Front Line staff and volunteers	Explore the potential to fund and run Hate Crime Training session for staff	InspKW/DC/KK									Need to review in line with wider Hate Crime training now available to VCF sector. DC to speak with Lindsey Chamberlain to discuss sessions specifically for schools. Community Connectors have been advised of dates.
Citizenship and Cultural identities				2017							
OBJECTIVE	REQUIRED ACTIONS	LEAD	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	COMMENTS
Ruskin School	Issues with school cohort - 20 plus Slovakian families (plus Polish families). Slovakian cultural issues, 14 + smoking drinking etc.	DC									Slovakian TA appointed. Headteacher wants to engage with Team to work with community. SAC and DC to meet with Ella Brett at Ruskin. LA school and under pressure to take pupils from academies.
TRUST	Roll out resource pack contact schools not at launch conference. Establish working group for Cultural event in July	MK/KK KK				Trust week events in schools, Love Crewe				Cultural Event	To showcase Schools art and performaces from Love Crewe week, include food, sports arts etc. Use Moss Square, Lifestyle Centre, Christ Church Memorial Square

Community Cohesion Schools Working Group established	Regular meetings held with reps from schools. Citizenship actions to be agreed and carried out	Rebecca Stubbs - Sir William Stanier School	Meeting on 7th to update and will report to meeting on 19th January		Anne Frank Exhibition in SWS School with trained ambassadors within the school - to host visits by other schools						Require an update on progress. Communication between schools needs improving to ensure that Heads have information about Schools Group. SKIES Group to sit on MAAG Group to pick up issues. Need to improve communication levels to ensure that right people are engaging at MAAG levels and elsewhere and issues addressed.
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Newly arrived/ newly settled, integrating into local communities				2017							
OBJECTIVE	REQUIRED ACTIONS	LEAD	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	COMMENTS
UASC/ Refugee Families	Support for partners, signposting to community services and direct involvement	MK/KK									MK has met with key individuals to provide support and will attend fortnightly co-ordination meetings. MK/K will support wider work within local communities as UASC and families are placed. Full update at steering group meeting on 19th Jan. MK to speak with Susie Clark re ASB and liaise with Police.
Provide advice and support to migrant communities	Develop regular drop-in sessions in suitable locations	Hope Church Central									Running fortnightly volunteer sessions with Police from Polish Shops on a Saturday morning. Need to develop support and service delivery on dealing with emergencies or problems of destitution e.g. loss of employment, housing. Environmental Health dealing with death of Polish homeless gentleman - CEC burying individual. Issues with sleeping rough outside Bredon House.
Crewe Community Connectors Project	Recruitment of Connectors to include 2 health/GP specific roles	KK/DC									Recruitment of connectors going well - 10 identified so far. Personal profiles to be completed by each to obtain information.
Community Connectors Training Programme	Devise and implement a comprehensive training programme to meet the needs of volunteers			Training programme commences 14.1.17							MK and KK have agreed the programme. This will consist of at least 5 mandatory elements, supported by 2 from an optional suite, that will be delivered on a weekly basis.
Improve the health of migrant communities	Public Health revisiting TB campaign	Public Health/KK/DC									Proposing to engage at regular Saturday football sessions for East Timorese
Sexual Health within communities	Work with Public Health to scope out issues and need, identify actions to address	Public Health/SAC									
Community Engagement and Capacity Building				2017							
OBJECTIVE	REQUIRED ACTIONS	LEAD	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	COMMENTS
Develop Community Engagement Events	Programme of inclusive Family Fun Days developed within target areas where migrant workers live	Communities Team									Police leading on initiative. Community Venues identified as reporting centres and CVS delivering Hate Crime training
Develop new community groups working with volunteers from migrant communities	Refer to mapping exercise. Identify any gaps and make links with any new groups.	KK									Require an update on progress
Equality of service delivery by the Council and partners				2017							
OBJECTIVE	REQUIRED ACTIONS	LEAD	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	COMMENTS
Develop communication and engagement skills of front line workers	Cultural Competencies skills training provided for CEC and partner agency staff (as set out in the National Occupational Standards for Intercultural Working)	SAC/DC/KK		Community Cohesion Conference held in Crewe							Multi Cultural Training workshop aimed at front line staff. Conference aimed at key stakeholders. Will update on Community Connectors/levels of diversity/hate crime reporting mechanisms/ role of MCF in providing support to partner agencies and departments.
Improving communication				2017							
OBJECTIVE	REQUIRED ACTIONS	LEAD	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	COMMENTS
Access to ESOL provision	Development of ESOL classes within the community	KK									Community Cohesion Team looking at existing provision, need and why people will not take up offer of ESOL. Free classes are more popular and support with childcare helps.
Access to Employment	Potential tension mitigation - 'preferred' nations for zero hours contracts?										Open border and contracts. Appears to be affecting cohesion and needs to be added to questionnaire
Improve communications and information to migrant communities	Develop and implement a Communications Strategy which will support regular data sharing between agencies and organisations, and look at ways to share wider within the sub region to facilitate cross-agency collaboration	SAC									Unable to progress Communication Strategy work to date - part of developing role of team
Strengthening the role of voluntary, community and faith sector organisations				2017							
OBJECTIVE	REQUIRED ACTIONS	LEAD	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	COMMENTS
Work with South Cheshire Multi-Cultural Forum (MCF)	DC to meet with Chair to discuss future working relationships and projects for 2017	DC									South Cheshire Multicultural Forum (SCMCF) launch event on 12.11.16 to share plans and proposals. DC to meet with Mandy at Youth Services and consult with SCMCF regarding establishing a Youth Multi Cultural Forum.

<b>Map and bring ethnic and British groups together, and offer peer support to ensure sustainability</b>	Identify potential groups, establish memberships and create geographic map to show locations. Develop family activities e.g. community events and ensure that all groups are involved. Unite groups at events under a common theme e.g. caring for older people	KK									<a href="#">MCF supporting OCEAN Community Group (formed 2008) and Shapla Ladies Group. Successful joint MCF/OCEAN grant bid to extend local activities as part of Black History Month. Mapping activity to commence following launch of MCF</a>
<b>Work with Wishing Well re Migrant Volunteer project which received PB funding</b>	CDO to meet with WW lead to discuss duplication and delivery of programme	KK									<a href="#">Links with Community Connectors project</a>



## Project Spend and Balance Sheet

Budget £

Date	Item	£ Cost	Notes
		£ -	
TOTAL SPEND TO DATE		£ -	

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## CHESHIRE EAST COUNCIL

### REPORT TO: Health and Adult Social Care Overview and Scrutiny Committee

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**Date of Meeting:** 2 February 2017  
**Report of:** Director of Legal Services  
**Subject/Title:** Work Programme update

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#### **1.0 Report Summary**

- 1.1 To review items in the 2016/17 Work Programme, to consider the efficacy of existing items listed in the schedule attached, together with any other items suggested by Committee Members.

#### **2.0 Recommendations**

- 2.1 That the work programme be reviewed and updated following actions from the meeting and other amendments.

#### **3.0 Reasons for Recommendations**

- 3.1 It is good practice to agree and review the Work Programme to enable effective management of the Committee's business.

#### **4.0 Wards Affected**

- 4.1 All

#### **5.0 Local Ward Members**

- 5.1 Not applicable.

#### **6.0 Background and Options**

- 6.1 In reviewing the work programme, Members must pay close attention to the Corporate Priorities and Forward Plan.
- 6.2 Following this meeting the document will be updated so that all the appropriate targets will be included within the schedule.
- 6.3 In reviewing the work programme, Members must have regard to the general criteria which should be applied to all potential items, including Task and Finish reviews, when considering whether any Scrutiny activity is appropriate. Matters should be assessed against the following criteria:

- Does the issue fall within a corporate priority

- Is the issue of key interest to the public
- Does the matter relate to a poor or declining performing service for which there is no obvious explanation
- Is there a pattern of budgetary overspends
- Is it a matter raised by external audit management letters and or audit reports?
- Is there a high level of dissatisfaction with the service

6.4 If during the assessment process any of the following emerge, then the topic should be rejected:

- The topic is already being addressed elsewhere
- The matter is subjudice
- Scrutiny cannot add value or is unlikely to be able to conclude an investigation within the specified timescale

### **7.0 Access to Information**

The background papers relating to this report can be inspected by contacting the report writer:

Name: Helen Davies  
Designation: Scrutiny Officer  
Tel No: 01270 686468  
Email: [helen.davies@cheshireeast.gov.uk](mailto:helen.davies@cheshireeast.gov.uk)

# Combined Health and Adult Social Care + Communities Overview and Scrutiny Committee

## – updated January 2016

### Health and Adult Social Care

#### Future Meetings

Formal Meeting	Special Meeting	Formal Meeting	Formal meeting
Date: <b>2 Feb 2017</b> Time: 10:00am Venue: Committee Suites, Westfields	Date: <b>15 Feb 2017</b> Time: 10:00am Venue: Macclesfield Town Hall	Date: <b>9 Mar 2017</b> Time: 10:00am Venue: Committee Suites, Westfields	Date: <b>6 April 2017</b> Time: 10:00am Venue: Committee Suites, Westfields

#### Essential items

Item	Description/purpose of report/comments	Outcome	Lead Officer/organisation/Portfolio Holder	Suggested by	Current position	Key Dates/Deadlines
Redesigning adult and older people's mental health services.	Consultation on how best to deliver adult and older people mental health services currently provided across Central and Eastern Cheshire with allocated resources.	People live well and for longer	Cheshire and Wirral Partnership(C WP)	CWP	Additional information requested at 8 September and 6 October meetings	9 March 2017
Delayed Discharges from Hospital	To undertake a spotlight review of the effect of delayed discharges in Cheshire East.	People live well and for longer	Director of Adult Social Care	Chairman's 1:1	Special meeting	Meeting adjourned 18 <sup>th</sup> Jan- continued 15 <sup>th</sup> Feb 2017
Review of Healthwatch	New Healthwatch contract to be commissioned in the Autumn of 2016.	People live well and for longer	Director of Adult Social Care	The Committee	New item	April 2017
Director of Public Health Annual	To look at whether the recommendations of the DoPH in	People live well and for	All Cheshire East	The Committee	Interim DPH reported on the	June 2017



## Combined Health and Adult Social Care + Communities Overview and Scrutiny Committee – updated January 2016

Report 2013, 2014 and 2015 review	previous reports have been implemented and improvements made	longer	commissioner and providers		annual reports Oct 2016. Review of specific aspects of the report to be undertaken in response to suggestions to be made by members of the committee.	
Mental Health Reablement	To establish the future delivery of mental health reablement services	People live well and for longer	Council, SCCC and ECCC	Committee	Update from Commissioners	TBA
South Cheshire Mental Health Gateway	To provide Committee's view on proposals relating to a new Mental Health Service	People live well and for longer	South Cheshire CCG	South Cheshire CCG	Presentation considered on 6 July. South CCG agreed to come back to Committee March/April 2017	6 April 2017
Cheshire and Wirral Partnership NHS Trust	To consider performance information specific to Cheshire East following Quality Account meeting in May 2016	People live well and for longer	CWP	Committee	CWP updated the committee 3 Nov 2016. Additional Information requested by Committee	9 March 2017
Workforce	To scrutinise an options appraisal on the future delivery of Workforce and provide advice to the Portfolio Holder when considering proposals to implement the recommendations.	People live well and for longer	David Laycock Project Manager	Portfolio Holder		TBA
Electroconvulsive	To review a consultation on ECT	People live	CWP	CWP		TBA

## Combined Health and Adult Social Care + Communities Overview and Scrutiny Committee – updated January 2016

Therapy (ECT)	services	well and for longer				
Carer Breaks	To monitor progress in connection with Carer Breaks in April 2017	People live well and for longer	Mark Palethorpe	The Committee	Topic came out of the H&ASC & Communities O&S Committee December 2016	9 April 2017
Joint Strategy for Carers Delivery Plan	An update to be provided on the Delivery Plan in April 2017	People live well and for longer	Mark Palethorpe	The Committee	Topic came out of the H&ASC & Communities O&S Committee December 2016	9 April 2017

### Monitoring Items

Item	Description/purpose of report/comments	Outcome	Lead Officer/organisation/Portfolio Holder	Suggested by	Current position	Key Dates/Deadlines
Local Safeguarding Adults Board	The Committee wishes to receive a presentation from the Board at an informal meeting as part of it's scrutiny role to monitor the adult safeguarding	People live well and for longer	Business Manager LSAB	Committee	Robert Templeton invited to present Annual report	2 February 2017
ESAR	To monitor the performance of the Charitable Trust set up to run the Council's leisure facilities	People live well and for longer	Corporate Commissioning Manager: Leisure	Committee	Most recent item received in sept 2015	TBA
Mid Cheshire NHS Trust Quality Accounts	To consider the Quality Accounts of Local NHS Trust	People live well and for longer	NHS Trusts	Committee		11 May 2017
Cheshire and	To consider the Quality Accounts	People live	NHS Trusts	Committee		11 May 2017

## Combined Health and Adult Social Care + Communities Overview and Scrutiny Committee – updated January 2016

Wirral Partnership Quality Accounts	of Local NHS Trust	well and for longer				
East Cheshire NHS Trust Quality Accounts	To consider the Quality Accounts of Local NHS Trust	People live well and for longer	NHS Trusts	Committee		11 May 2017
North West Ambulance Services (NWAS)	Monitor progress made in respect of the recommendations made by this committee in the 2016 spotlight review.	People live well and for longer		Committee		TBA

### Possible Future/ desirable items

- Mental Health Services

## Communities

### Essential items

Item	Description/Purpose of reports/Comments	Outcome	Lead Officer/ Organisation/Portfolio Holder	Suggested by	Current Position	Key Dates/Deadlines
Community Safety Partnership Plan and Performance	To scrutinise the SCEP performance against its priorities.	Our local communities are strong and supportive	Head of Communities Portfolio Holder for Communities and Health.	Head of Communities		April 2017 All day
Low Risk Domestic Violence	To scrutinise the success	People live well and for longer	Head of Communities Portfolio Holder for Communities and Health.	Committee		May 2017

## Combined Health and Adult Social Care + Communities Overview and Scrutiny Committee – updated January 2016

Libraries Strategy	Further to the meeting held on 17 November 2016, to give consideration to the draft libraries strategy	Our local communities are strong and supportive	Portfolio Holder for Communities and Health.	Committee		9 March 2017
Private enforcement	To review the success of the procurement of a private company	Our local communities are strong and supportive	Head of Communities Portfolio Holder for Communities and Health.	Portfolio Holder		6 April 2017
Community Cohesion Strategy	To develop the strategy	People live well and for longer. Our local communities are strong and supportive	Head of Communities Portfolio Holder for Communities and Health.	Committee		2 February 2017

### Monitoring Items

Item	Description/Purpose of reports/Comments	outcome	Lead Officer/ Organisation/Portfolio Holder	Suggested by	Current Position	Key Dates/Deadlines
Tatton Park Enterprises and Tatton Park	To receive the quarterly performance monitoring report.	Strong and resilient community/ people live well and for longer	Countryside, Culture & Visitor Economy Manager Portfolio Holder for Highways and Infrastructure	Committee		9 March 2017

**Items for 2016/2017** – Committee to be involved at an early stage

Preventing Extremism Strategy

## **Combined Health and Adult Social Care + Communities Overview and Scrutiny Committee – updated January 2016**

Scams and Mass marketing  
Human Trafficking/ Honour based crime  
Air quality